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FILED

2009 FEB 25 PM 4:15

U.S. DISTRICT COURT  
SOUTHERN DISTRICT OF CALIFORNIA

BY KNH DEPUTY

IN THE UNITED STATES DISTRICT COURT  
FOR THE SOUTHERN DISTRICT OF CALIFORNIA

CRITTENDEN RESEARCH, INC.,  
3990 Old Town Avenue, Suite 300  
San Diego, CA 92110

Plaintiff,

vs.

BURNS & WILCOX, LTD.  
30833 Northwestern Highway  
Farmington Hills, MI 48334

Defendant.

'09 CV 0378 IEG NLS

Case No. \_\_\_\_\_

**COMPLAINT FOR INJUNCTIVE  
AND DECLARTORY RELIEF AND  
FOR DAMAGES**

**JURY TRIAL DEMANDED**

Plaintiff Crittenden Research, Inc. ("Crittenden"), by its attorneys, brings this action against Burns & Wilcox, Ltd. ("Burns & Wilcox"), and for its causes of action states as follows:

**INTRODUCTION**

1. By this Complaint, Crittenden seeks statutory damages, actual damages, injunctive relief, and its attorneys' fees and costs pursuant to the Copyright Act, 17 U.S.C. § 501 *et seq.* together with direct and consequential damages for breach of contract. Burns & Wilcox has systematically, regularly and repeatedly, and without authorization, reproduced multiple complete issues of a newsletter published by Crittenden and in which Crittenden owns the copyright.

2. Burns & Wilcox's regular, unauthorized reproduction of multiple issues of the newsletter constitutes willful violation of the Copyright Act and breach of contract.

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**JURISDICTION**

3. This is an action for actual and statutory damages pursuant to the Copyright Act, 17 U.S.C. §§ 101, et seq., and for breach of contract. This Court has subject matter jurisdiction over this action pursuant to, inter alia, 28 U.S.C. §§ 1331, 1332 and 1338(a).

4. Upon information and belief, this Court has personal jurisdiction over Burns & Wilcox because, among other reasons, Burns & Wilcox purposefully directs activities towards California; regularly conducts and solicits business in California, including business which its infringement of Crittenden's copyrights is intended to facilitate; derives substantial revenues from goods and/or services provided in California; and purchased publications, including that which is the subject of this action, from a corporation in California.

5. Venue is proper in this Court pursuant to, inter alia, 28 U.S.C. § 1400(a).

**PARTIES**

6. Plaintiff Crittenden is a corporation organized under the laws of California, with its principal place of business in San Diego, California.

7. Upon information and belief, defendant Burns & Wilcox is a corporation organized under the laws of Michigan, with its principal place of business in Farmington Hills, Michigan. Upon information and belief, Burns & Wilcox operates thirty-eight offices in twenty-four States, including six offices in California and one in San Diego.

**FACTUAL BACKGROUND**

8. Crittenden owns, publishes and is the copyright holder in the publication *Specialty Coverages Insider* (the "Publication"). Individual subscriptions to the Publication sell for \$1,767 annually. Subscriptions for corporations with higher usage patterns, including without limitation where the Publication is used by or for the benefit of numerous employees, are sold for significantly higher prices.

9. The Publication constitutes original material authored by Crittenden pursuant to the Copyright Act. Crittenden has complied with the copyright law and is the owner of the exclusive copyrights therein, including the rights infringed by Burns & Wilcox.

10. The Register of Copyrights has issued Certificates of Registration Numbers TX 6-546-238, TX 6-567-015, TX 6-612-719, TX 6-633-432, and TX 6-643-549 to Crittenden for the Publication.

11. Since no later than 2005, Burns & Wilcox has subscribed to the Publication. Initially, Burns & Wilcox purchased a group subscription permitting up to twenty-eight (28) copies of the Publication to be provided to its employees. Beginning in 2007, however, Burns & Wilcox terminated its group subscription agreement for the Publication and entered into a single-user subscription agreement.

12. The single user subscription agreement that Burns & Wilcox entered into in 2007 permits only one specifically designated employee to receive the Publication. The agreement expressly prohibits “[r]egular or full-issue reproduction, forwarding to unauthorized individuals (including without limitation, persons within the subscriber’s or end user’s company)”.

13. In addition, each issue of the Publication contains prominent copyright notices and warnings against unauthorized reproduction or access, including, for example, that it “is illegal to forward or otherwise distribute” the Publication without permission. Furthermore, the e-mails transmitting each issue of the Publication to subscribers warn that “You may not make copies from your electronic version of this newsletter, even for internal use within your own company.”

14. Despite the terms of the single-user subscription agreement with Crittenden, Burns & Wilcox engaged in a pattern of making multiple copies of complete issues of the Publication, for distribution to its employees.

#### COUNT ONE:

#### COPYRIGHT INFRINGEMENT

15. Crittenden hereby repeats and realleges the allegations contained in paragraphs 1 through 14 of this Complaint with the same force and effect as if fully set forth herein.

16. Notwithstanding the provision in the Copyright Act that the reproduction, display, and distribution of copyrighted works may lawfully be made only by the copyright owner or with its authorization, Burns & Wilcox has willfully and without Crittenden’s permission infringed

1 Crittenden's copyrights by engaging in the systematic, regular, and repeated reproduction, display  
2 and distribution of multiple complete copies of issues of the Publication.

3 17. In light of the foregoing, Crittenden is entitled to the remedies provided for in 17  
4 U.S.C. §§ 502, 504-505.

5 **COUNT TWO:**

6 **BREACH OF CONTRACT**

7 18. Crittenden repeats and realleges the allegations contained in paragraphs 1 through 17 of  
8 this Complaint with the same force and effect as if set forth fully herein.

9 19. Crittenden and Burns & Wilcox entered into a valid and enforceable agreement, under  
10 which Crittenden provided to Burns & Wilcox a single-user subscription to the Publication.  
11 Pursuant to the agreement, Burns & Wilcox was prohibited from making reproductions of complete  
12 issues of the Publication and was prohibited from forwarding the Publication to unauthorized  
13 individuals.

14 20. Burns & Wilcox breached its agreement with Crittenden by regularly making  
15 unauthorized reproductions of complete issues of the Publication and by forwarding the Publication  
16 to unauthorized individuals, including non-subscribing employees of Burns & Wilcox.

17 21. As a direct result of Burns & Wilcox's breach of its agreement with Crittenden,  
18 Crittenden has suffered, and continues to suffer, direct and consequential damages.

19 WHEREFORE, Crittenden demands judgment in its favor and against Burns & Wilcox, as  
20 follows:

21 (1) that Burns & Wilcox and its employees and agents be permanently enjoined from,  
22 directly or indirectly, infringing in any manner any of Crittenden's copyrighted material in  
23 violation of the Copyright Act, 17 U.S.C. § 501 et seq.;

24 (2) that Burns & Wilcox be required to pay Crittenden statutory damages incurred as the  
25 result of Burns & Wilcox's infringement of Crittenden's copyrights;

26 (3) that Burns & Wilcox be required to pay Crittenden enhanced statutory damages as a  
27 result of Burns & Wilcox's willful infringement of Crittenden's copyrights;  
28

1 (4) that, in the alternative, Burns & Wilcox be required to pay Crittenden actual  
2 damages and profits derived from Burns & Wilcox's infringing use of the Publications as a result of  
3 Burns & Wilcox's infringement of Crittenden's copyrights;

4 (5) that Burns & Wilcox be required to pay Crittenden its direct and consequential  
5 damages incurred as the result of Burns & Wilcox's breach of its agreement with Crittenden;

6 (6) that Burns & Wilcox be required to pay Crittenden its attorneys' fees and other costs  
7 of this action; and

8 (7) for such other and further relief as the Court may deem just and proper.

9 **JURY DEMAND**

10 Plaintiff hereby demands trial by jury on all issues so triable in this action.

11  
12 DATED: February 24, 2009

Respectfully submitted,

13 LEVINE SULLIVAN KOCH & SCHULZ, L.L.P.

14  
15 By:   
16 JAMES E. GROSSBERG

17 Attorneys for Plaintiff  
18 CRITTENDEN RESEARCH, INC.

19 *Of Counsel:*

20 Seth D. Berlin  
21 Thomas Curley  
22 LEVINE SULLIVAN KOCH & SCHULZ, L.L.P.  
23 1050 Seventeenth Street, N.W., Suite 800  
24 Washington, D.C. 20036  
25 Telephone: (202) 508-1100  
26 Facsimile: (202) 861-9888  
27  
28

JS 44 (Rev. 12/07)

## CIVIL COVER SHEET

The JS 44 civil cover sheet and the information contained herein neither replace nor supplement the filing and service of pleadings or other papers as required by law, except as provided by local rules of court. This form, approved by the Judicial Conference of the United States in September 1974, is required for the use of the Clerk of Court for the purpose of initiating the civil docket sheet. (SEE INSTRUCTIONS ON THE REVERSE OF THE FORM.)

## I. (a) PLAINTIFFS

Crittenden Research, Inc.

(b) County of Residence of First Listed Plaintiff San Diego, CA  
(EXCEPT IN U.S. PLAINTIFF CASES)

(c) Attorney's (Firm Name, Address, and Telephone Number)

James E. Grossberg, Levine Sullivan Koch & Schulz, LLP, 1041  
Skyline Drive, Laguna Beach, CA, 92651 Tel: 949-715-3136

## DEFENDANTS

Burns &amp; Wilcox, Ltd.

2009 FEB 25 PM 4:12

County of Residence of First Listed Defendant Oakland County, MI

(IN U.S. PLAINTIFF CASES ONLY)  
NOTE: IN LAND CONDEMNATION CASES USE THE LOCATION OF THE  
LAND INVOLVED.

Attorneys (If Known)

Lawrence C. Atorothy, Kaufman, Payton & Chapa, 30833  
Northwestern Highway, Farmington Hills, MI, 48334

## II. BASIS OF JURISDICTION (Place an "X" in One Box Only)

- ☐ 1 U.S. Government Plaintiff  
☐ 2 U.S. Government Defendant  
☒ 3 Federal Question (U.S. Government Not a Party)  
☐ 4 Diversity (Indicate Citizenship of Parties in Item III)

## III. CITIZENSHIP OF PRINCIPAL PARTIES (Place an "X" in One Box for Plaintiff and One Box for Defendant)

- |   |                            |                            |   |                            |                            |
|---|----------------------------|----------------------------|---|----------------------------|----------------------------|
|   | PTF                        | DEF                        |   | PTF                        | DEF                        |
| Citizen of This State                   | <input type="checkbox"/> 1 | <input type="checkbox"/> 1 | Incorporated or Principal Place of Business In This State     | <input type="checkbox"/> 4 | <input type="checkbox"/> 4 |
| Citizen of Another State                | <input type="checkbox"/> 2 | <input type="checkbox"/> 2 | Incorporated and Principal Place of Business In Another State | <input type="checkbox"/> 5 | <input type="checkbox"/> 5 |
| Citizen or Subject of a Foreign Country | <input type="checkbox"/> 3 | <input type="checkbox"/> 3 | Foreign Nation  | <input type="checkbox"/> 6 | <input type="checkbox"/> 6 |

## IV. NATURE OF SUIT (Place an "X" in One Box Only)

<input type="checkbox"/> 110 Insurance <input type="checkbox"/> 120 Marine <input type="checkbox"/> 130 Miller Act <input type="checkbox"/> 140 Negotiable Instrument <input type="checkbox"/> 150 Recovery of Overpayment & Enforcement of Judgment <input type="checkbox"/> 151 Medicare Act <input type="checkbox"/> 152 Recovery of Defaulted Student Loans (Excl. Veterans) <input type="checkbox"/> 153 Recovery of Overpayment of Veteran's Benefits <input type="checkbox"/> 160 Stockholders' Suits <input type="checkbox"/> 190 Other Contract <input type="checkbox"/> 195 Contract Product Liability <input type="checkbox"/> 196 Franchise		<b>PERSONAL INJURY</b> <input type="checkbox"/> 310 Airplane <input type="checkbox"/> 315 Airplane Product Liability <input type="checkbox"/> 320 Assault, Libel & Slander <input type="checkbox"/> 330 Federal Employers' Liability <input type="checkbox"/> 340 Marine <input type="checkbox"/> 345 Marine Product Liability <input type="checkbox"/> 350 Motor Vehicle <input type="checkbox"/> 355 Motor Vehicle Product Liability <input type="checkbox"/> 360 Other Personal Injury		<b>PERSONAL INJURY</b> <input type="checkbox"/> 362 Personal Injury - Med. Malpractice <input type="checkbox"/> 365 Personal Injury - Product Liability <input type="checkbox"/> 368 Asbestos Personal Injury Product Liability <b>PERSONAL PROPERTY</b> <input type="checkbox"/> 370 Other Fraud <input type="checkbox"/> 371 Truth in Lending <input type="checkbox"/> 380 Other Personal Property Damage <input type="checkbox"/> 385 Property Damage Product Liability		<input type="checkbox"/> 610 Agriculture <input type="checkbox"/> 620 Other Food & Drug <input type="checkbox"/> 625 Drug Related Seizure of Property 21 USC 881 <input type="checkbox"/> 630 Liquor Laws <input type="checkbox"/> 640 R.R. & Truck <input type="checkbox"/> 650 Airline Regs. <input type="checkbox"/> 660 Occupational Safety/Health <input type="checkbox"/> 690 Other		<input type="checkbox"/> 422 Appeal 28 USC 158 <input type="checkbox"/> 423 Withdrawal 28 USC 157 <b>PROPERTY RIGHTS</b> <input checked="" type="checkbox"/> 820 Copyrights <input type="checkbox"/> 830 Patent <input type="checkbox"/> 840 Trademark		<input type="checkbox"/> 400 State Reapportionment <input type="checkbox"/> 410 Antitrust <input type="checkbox"/> 430 Banks and Banking <input type="checkbox"/> 450 Commerce <input type="checkbox"/> 460 Deportation <input type="checkbox"/> 470 Racketeer Influenced and Corrupt Organizations <input type="checkbox"/> 480 Consumer Credit <input type="checkbox"/> 490 Cable/Sat TV <input type="checkbox"/> 810 Selective Service <input type="checkbox"/> 850 Securities/Commodities/Exchange <input type="checkbox"/> 875 Customer Challenge 12 USC 3410 <input type="checkbox"/> 890 Other Statutory Actions <input type="checkbox"/> 891 Agricultural Acts <input type="checkbox"/> 892 Economic Stabilization Act <input type="checkbox"/> 893 Environmental Matters <input type="checkbox"/> 894 Energy Allocation Act <input type="checkbox"/> 895 Freedom of Information Act <input type="checkbox"/> 900 Appeal of Fee Determination Under Equal Access to Justice <input type="checkbox"/> 950 Constitutionality of State Statutes	
<b>REAL PROPERTY</b> <input type="checkbox"/> 210 Land Condemnation <input type="checkbox"/> 220 Foreclosure <input type="checkbox"/> 230 Rent Lease & Ejectment <input type="checkbox"/> 240 Torts to Land <input type="checkbox"/> 245 Tort Product Liability <input type="checkbox"/> 290 All Other Real Property		<b>CIVIL RIGHTS</b> <input type="checkbox"/> 441 Voting <input type="checkbox"/> 442 Employment <input type="checkbox"/> 443 Housing/Accommodations <input type="checkbox"/> 444 Welfare <input type="checkbox"/> 445 Amer. w/Disabilities - Employment <input type="checkbox"/> 446 Amer. w/Disabilities - Other <input type="checkbox"/> 440 Other Civil Rights		<b>PRISONER PETITIONS</b> <input type="checkbox"/> 510 Motions to Vacate Sentence <b>Habeas Corpus:</b> <input type="checkbox"/> 530 General <input type="checkbox"/> 535 Death Penalty <input type="checkbox"/> 540 Mandamus & Other <input type="checkbox"/> 550 Civil Rights <input type="checkbox"/> 555 Prison Condition		<b>FORFEITURE/PENALTY</b> <input type="checkbox"/> 710 Fair Labor Standards Act <input type="checkbox"/> 720 Labor/Mgmt. Relations <input type="checkbox"/> 730 Labor/Mgmt. Reporting & Disclosure Act <input type="checkbox"/> 740 Railway Labor Act <input type="checkbox"/> 790 Other Labor Litigation <input type="checkbox"/> 791 Empl. Ret. Inc. Security Act <b>LABOR</b> <input type="checkbox"/> 462 Naturalization Application <input type="checkbox"/> 463 Habeas Corpus - Alien Detainee <input type="checkbox"/> 465 Other Immigration Actions		<b>SOCIAL SECURITY</b> <input type="checkbox"/> 861 HIA (1395ff) <input type="checkbox"/> 862 Black Lung (923) <input type="checkbox"/> 863 DIWC/DIWW (405(g)) <input type="checkbox"/> 864 SSID Title XVI <input type="checkbox"/> 865 RSI (405(g)) <b>FEDERAL TAX SUITS</b> <input type="checkbox"/> 870 Taxes (U.S. Plaintiff or Defendant) <input type="checkbox"/> 871 IRS—Third Party 26 USC 7609			

## V. ORIGIN

(Place an "X" in One Box Only)

- ☒ 1 Original Proceeding  
☐ 2 Removed from State Court  
☐ 3 Remanded from Appellate Court  
☐ 4 Reinstated or Reopened  
☐ 5 Transferred from another district (specify)  
☐ 6 Multidistrict Litigation  
☐ 7 Appeal to District Judge from Magistrate Judgment

## VI. CAUSE OF ACTION

Cite the U.S. Civil Statute under which you are filing. (Do not cite jurisdictional statutes unless diversity):  
U.S. Copyright Act, 17 U.S.C. Sect. 501 et seq.

Brief description of cause:

This is an action for copyright infringement.

## VII. REQUESTED IN COMPLAINT:

☐ CHECK IF THIS IS A CLASS ACTION UNDER F.R.C.P. 23

DEMANDS

CHECK YES only if demanded in complaint:

Unspecified damages JURY DEMAND: ☒ Yes ☐ No

## VIII. RELATED CASE(S) IF ANY

(See instructions):

JUDGE

DOCKET NUMBER

DATE

02/24/2009

SIGNATURE OF ATTORNEY OF RECORD

FOR OFFICE USE ONLY

RECEIPT #

160475

AMOUNT

4350

APPLYING IFP

JUDGE

MAG. JUDGE

Lae 2/25/09

CR

**UNITED STATES  
DISTRICT COURT**  
SOUTHERN DISTRICT OF CALIFORNIA  
SAN DIEGO DIVISION

**# 160475 - TC**

**February 25, 2009  
16:22:04**

**Civ Fil Non-Pris**

USAO #: 09CV0378

Judge.: IRMA E GONZALEZ

Amount.: \$350.00 CK

Check#: 25918

**Total-> \$350.00**

FROM: CRITTENDEN VS BURNS